

# Questions To Facilitate Conflict Resolution

1. What is one thing you could have done differently?
2. How would you like to see the conflict resolved?
3. Is there old stuff you are using to fuel this fire?
4. In the grand scheme of things, how important is this conflict?
5. Are you trying to cast blame?
6. What are you doing that is blocking the resolution of this problem?
7. How can you express differences without blaming others?
8. How can you prevent this from happening in the future?
9. How can you be a part of the solution?
10. How can we help individuals take ownership of their unproductive behavior?

From "Training Wheels"