

## GENERAL INFORMATION

### Get Connected!

- Find Service Team resources on our [hidden website](#). Additional resources are added regularly!
- Connect your service unit team members with other team members across the council, share ideas and ask questions. [Join the P2P Service Unit Team Facebook Group](#).
- Service Area Leadership Team (SALT) Meetings: SALT is a council-wide meeting for the service unit team leadership, specifically the Service Unit Specialist(s) and other lead administrative volunteers. Join Zoom Meeting at this link: <https://us02web.zoom.us/j/6019186557> or by using this Meeting ID: 601 918 6557. Upcoming SALT meetings include:
  - Monday, May 22 at 8 p.m.

### Council Shops

- The external hours of operation for our service centers and shops are Monday, Tuesday and Thursday from 10 a.m. - 6 p.m. Staff will also continue to be available by appointment and our Customer Care team will be available Monday through Friday 8:30 a.m. to 5 p.m. Check our [online calendar](#) for Saturday shop hours and Pop Up Shops.
- The Gastonia Service Center & Shop is currently moving to their new location, with the opening of their shop and office on May 15 and an [Open House](#) on June 4. The new address will be 3826 S. New Hope Road, Unit 4, Gastonia, NC 28056.
- We are here to serve you! So please remember:
  1. You can place orders for pickup or mail by calling 800-672-2148 or e-mail [info@girlscoutsp2p.org](mailto:info@girlscoutsp2p.org).
  2. You can shop with us 24/7 on our [online shop](#).
  3. At any time, if you need to meet with a staff member outside of these hours, they will be accessible by appointment.
- Pop Up Shop Requests: Did you know that you can request a pop up shop for service unit meetings, troop meetings and local Girl Scout events? Fill out our request form [here](#).
- We are open 24/7 online! Visit our online store at [girlscoutshop.com/carolinas-peaks-to-piedmont](http://girlscoutshop.com/carolinas-peaks-to-piedmont).

## SERVICE UNIT OPERATIONS

### Service Unit Specialist

- Service Unit Meeting Log
  - Remember to have leaders sign in at each meeting.
  - Submit your meeting information to the online Service Unit Meeting Log after each meeting [at this link](#).
- Service Unit Membership Data/Roster — Looker
  - If you are a Service Unit Specialist or Service Unit Fall Product/Cookie Specialist, you have access to Looker. Looker is our membership-reporting tool where service unit rosters and lists can be populated. Service Unit Specialists or Service Unit Cookie Managers who need access should submit a request to [info@girlscoutsp2p.org](mailto:info@girlscoutsp2p.org).

- Adult Girl Scout Troop: Join us for the first ever all-adult Girl Scout troop as we start with a study of Brene Brown's book "Dare to Lead," followed by a series of badge work geared toward today's adult! Additional meetings are in the works based around badge topics like Adult Friendships, Financial Wellness, Home Basics, Outdoor Joy, Simple Creativity and Car Maintenance. To register, [please click here](#).
- Saturday, July 29 – Save the date for the annual Leadership Launch. More details to come!

### Service Unit Banking Specialist

- Let's get organized! Did you know we now have a monthly finance tracker to assist troops with documenting their troop funds? You can find it [here](#).
- New Troops: Please remind them to submit a completed ACH Debit Authorization Form to Bonnie Macumber at [bmacumber@girlscoutsp2p.org](mailto:bmacumber@girlscoutsp2p.org) as soon as your new troop bank account is established! New troops receive \$50 in startup funds.
- Service Unit & Troop Finance/End of Year reports are due by July 1, 2023.
  - [Service Unit Finance Report](#)
  - [Troop End of Year Report](#)

### Service Unit Media Specialist

- Please continue to submit press releases, local media coverage and photos (featuring troop, service unit and council activities and events) to [info@girlscoutsp2p.org](mailto:info@girlscoutsp2p.org) for local newspapers, community education bulletins, local cable-access stations and/or other local communications vehicles.
- Share local Girl Scout stories to our marketing team using [this form](#).
- Submit any clips of local media coverage for council records to [info@girlscoutsp2p.org](mailto:info@girlscoutsp2p.org).
- Resources on the website include:
  - [Girl Scout Branding & Logos](#)
  - [Girl Scout Media Release](#)

### Service Unit Community Engagement Specialist

- All across our country and our world, Girl Scouts are leaping to the aid of others by engaging in wonderful acts of service and kindness. Whether by writing letters to senior citizens, honoring first responders, taking part in a citizen science project or promoting voting and democracy, now your service unit can get involved in a national service project. [Learn more here!](#)
- You can find a variety of Girl Scout toolkits to use throughout the year on [our blog](#).

## SERVICE UNIT PROGRAM

### Service Unit Cookie Specialist

- Key dates coming up:
  - May 19: Troop bonus proceeds credited to troop accounts

- June 1: Deadline for reporting recognition issues to the council
- June 10: G.E.O. event at Wet'n Wild, Emerald Pointe
- Save the date and promote the [GSCP2P Cookie Expo](#). This event is scheduled for Saturday, December 2, 2023 in Hickory.

## Service Unit Event Specialist

- 2023 GSUSA Program Update
  - [Slide Deck](#) for your review only- please don't mass distribute via e-mail or share via social media!
    - 4 new badges, 9 retiring, 2 updated
    - New Resources: STEM, Mental Health, Cadette
    - World Thinking Day Reimagined
    - Cadette/Senior Handbook
    - Bilingual Daisy Entrepreneur Program
    - Silver Award Suite
    - Journey Update
    - gsLearn additional courses
    - Troop Year Plans
  - Recommendation: Schedule a Service Unit Q&A for the 2023 GSUSA Program Update after you attend the April SALT Meeting. Use the PowerPoint slide deck to lead your presentation.
- Troops and service units are needed to host activity stations during the GSCP2P Cookie Expo to be held on Saturday, December 2 in Hickory. Do you have a favorite cookie rally activity? Sign up by e-mailing [info@girlscoutsp2p.org](mailto:info@girlscoutsp2p.org) with Cookie Expo in the subject line.
- Heritage/Multicultural Community Celebrations – [GSUSA Patch Programs](#)
  - Asian American Pacific Islander Heritage Month, May 1–31, 2023
  - LGBTQ+ Pride Month, June 1–30, 2023
- Take a look at the [Patch Programs](#) that are available to you!
- Here are some helpful links:
  - [Activity and Travel Application](#)
  - [SU Event Budget Worksheet](#)
  - [GSCP2P Entrepreneur Patch Challenge](#)

## Service Unit Recruitment Specialist

- Every Girl a Girl Scout!
  - Reach out to your Engagement Manager and bring recruitment and marketing opportunities to their attention.
  - Share your stories and send all new members to [www.BeAGirlScout.org](http://www.BeAGirlScout.org).
  - New resources include:
    - [Girl Scout Invites](#)
    - [Troop Personalized Invites](#)
    - [Join Our Troop Flyer](#)

## Service Unit STEM Specialist

- Find a Resource Page [here!](#)
- [SciStarters & Girl Scouts](#)
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## Service Unit Global/Travel Specialist

- *Destinations* – The ultimate Girl Scout Travel Adventure! <https://forgirls.girlscouts.org/travel/take-a-trip/destinations/>
  - Round 2 applications have ended, but they are still taking applications for *Destinations* with current openings.
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- Global Action Award 2023
  - [Daisies, Brownies, & Juniors](#) (PDF)
  - [Cadettes, Seniors, & Ambassadors](#) (PDF)

## Service Unit Outdoor/Camp Specialist

- Applications are open for Summer Camp Staff! Come join our team. You can find job openings [here](#).
- Registration for overnight camp is open! Check out all the great programming and camp sessions [here](#).
- Summer Camp sessions run from June 11- August 11.
- The Spring Program Guide is available [here](#).
- Troop Camping Reservation System: To begin the reservation process, visit the [online reservation calendar here](#). Choose your desired date and click on the link for the location and unit that you are

requesting to reserve. Please e-mail [info@girlscoutsp2p.org](mailto:info@girlscoutsp2p.org) or call 800-672-2148 if you have any questions or trouble with the reservation system.

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    - Troop Year Plans
- September 8-10: Girl Scouts Love State Parks Weekend

## Service Unit Girl Award Specialist

- Brag Sheets submitted now (received after the March 15 deadline) will be honored at next year's ceremony (May 2024).
- It is not too late to register to attend our 2023 Highest Awards Ceremonies. [Find details here.](#)
- Check out the [GSCP2P Highest Awards at a Glance](#) for an overview of all three Highest Awards (Bronze, Silver and Gold).
- All Girl Scout Silver Award projects need to be pre-approved through the Silver Award Committee before getting started by submitting the [Girl Scout Silver Award Intent Form](#) – one form per project. Troops will need to plan to submit the form at least 30 days in advance of the start of the project to obtain GSCP2P approval. Response is usually received within 14 business days. Once received, an e-mail will be sent to the Girl Scout Silver Award Committee to review, and the troop leader will be contacted with the next steps.
- Did you know that girls can earn the GSCP2P Trifecta Award? The Trifecta Award honors girls who have earned all three of Girl Scouting's highest awards – the Bronze Award, Silver Award and Gold Award! GSCP2P celebrates girls that accomplish this incredible achievement and continuously strive to make the world a better place each year at the GSCP2P Silver and Gold Award Ceremony.
- We hold virtual Highest Award Trainings for Bronze, Silver and Gold Awards. Please check out the [online calendar](#) to register.
- NEW! Highest Award Adult Chats- find dates on our [online calendar](#).
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## SERVICE UNIT VOLUNTEER SUPPORT

### Service Unit Adult Recognition Specialist

- Adult and Service Unit Awards
  - Volunteer Awards: Service unit level awards are due eight weeks prior to the date of the presentation. Find more information [here](#).

### Service Unit Adult Learning Specialist

- **gsLearn** – New classes available in the Content Library (*To access gsLearn, simply log into your My GS account and use the gsLearn button on the left-hand side of the screen. These courses and more can be found in the Content Library.*):
  - **Mental Wellness 101** - In this course, you will learn what mental health is and how to recognize the signs of mental health challenges. You will explore different scenarios that young people may experience and learn how you can promote an environment within Girl Scouts for you and others to thrive and grow. Target Audience: Troop leaders and other adults who work directly with Girl Scouts.
  - **Delivering Inclusive Programing** - In this course, you will practice using inclusive and equitable language to support the identities of all Girl Scouts and foster a cohesive troop environment. The course takes approximately 20 minutes to complete.
- Check out our Events Calendar for upcoming [Adult Training Opportunities!](#)

### Service Unit Leader Specialist

- [Virtual Girl Scout Leader Lounge](#): 2nd Mondays of the month
- [New Leader Checklist](#)